



A Message From The President

Quality Elevator was born out of the realization that most manufacturers of elevator equipment felt their primary business was manufacturing and installing elevators. Maintenance was simply not their main focus. At Quality, service is our only business. Quality consistently provides thorough, high quality, maintenance and repair service which is superior to that available from other companies.

Quality has recruited outstanding engineering, marketing, and operations personnel from the major elevator manufacturers, established maintenance programs customized to individual buildings, and instilled a sense of pride and competition among our service technicians for superior maintenance in terms of cleanliness, cost efficiency, reliability, and smoothness of operation.

In addition to Quality's exceptional maintenance programs, our team of engineering and technical specialists can provide the resources to keep your system competitive with the latest in modernization and elevator enhancements. From simple cab aesthetic improvements to major elevator control and supervisory upgrades, our modernization teams can coordinate your projects from start to finish. Quality's modernization services increase efficiency for owners and tenants, and enhance the value of the building.

The thing that sets Quality Elevator apart from our competition is our ability to select, train, and motivate the best personnel in the industry. By applying proper supervision and conformance to requirements, along with our constant investment of parts and labor, we assure our customers smooth operation, minimal callbacks, and tenant satisfaction.

Quality offers a full line of services including consulting, maintenance, repair, upgrade, and modernization of elevators. Our national supplier network assures us of a constant supply of replacement parts and keeps us abreast of the most recent improvements in elevator service.

In closing, let me take this opportunity to thank you for considering Quality Elevator for a place on your team. Our entire staff of professionals looks forward to the opportunity to serve your building tenants and managing staff.

Sincerely:

Jack C. Higgs
Quality Elevator Co.
President